

May 4, 2018

Dear Mobile Home Resident.

Below are proposed Sewer Service and Use Charge increases for the City of San José. The City issued a formal notice to the property owner on April 17, 2018 which can be found at www.sjenvironment.org/ratenotices.

The San José City Council will hold a public hearing and vote to set the exact rates for fiscal year 2018-2019 on:

Tuesday, June 5, 2018 at 1:30 p.m.

San José City Hall Council Chambers 200 East Santa Clara Street San José, CA 95113

City of San José – Sewer Service and Use Charge Increases

Rates for fiscal year 2018-2019 will be effective July 1, 2018

	2017-18 CURRENT RATES			2018-19 PROPOSED RATES	
	Per Month	Per Year	Per Month	Per Year	
Mobile Home (per unit)	\$28.62	\$343.44	\$29.40	\$352.80	\$0.78

The Sewer Service and Use Charge covers costs for the City's wastewater collection and treatment systems including the San José/Santa Clara Regional Wastewater Facility and the City's 2,200 mile sewage collection system. Sewer Service and Use Charges may also increase up to 6.0 percent in fiscal years 2019-2020, and 2020-2021.

Reason for the Proposed Increases

The proposed increases will enable the City to ensure reliable utility services and protect public health and safety.

Sewer Service and Use Charges are paid by residential, institutional, commercial, and industrial users of the sanitary sewer system. The charge covers costs associated with the San José-Santa Clara Regional Wastewater Facility (Facility) and San José's 2,200-mile sewage collection system, including operations and maintenance; capital and equipment improvements; and administration.

For most properties, the Sewer Service and Use Charge is combined with the Storm Sewer Charge on the annual property tax bill and collected by the County of Santa Clara. *This notice relates only to the Sewer Service and Use Charge, and the proposed rate increases are separate and apart from the Storm Sewer Charge.*

Facility Funding Needs – The Facility has successfully served the community for over 60 years, working non-stop to protect our health, bay, and economy. A master plan adopted by the San José City Council in November 2013 recommended over 120 capital improvement projects to be implemented over a 30-year planning period at an estimated investment level of approximately \$2.1 billion, with over \$1 billion to be invested in the next 10-15 years. Some of the objectives in the master plan include pursuing energy self-sufficiency through renewable

energy generation and efficiency, resource recovery of recycled water, biogas production and biosolids reuse, and rigorous review of new technologies. This is balanced with maintaining cost-effective operations, enhancing and/or restoring natural habitat, while increasing the reliability of the wastewater treatment system. Aging pipes, pumps, concrete, and electrical systems need immediate and long-range attention in order to continue those successful operations well in the future. A capital improvement program of this size requires significant financial resources. The proposed rate increase will help support short and long-term financing options to implement these needed improvements that will ensure the Facility continues to perform its vital role while complying with current and future regulatory requirements. To learn more about the Facility Capital Improvement Program, visit www.sanjoseca.gov/cip.

Sanitary Sewer System Funding Needs – The sanitary sewer collection system, like the treatment Facility, also needs additional resources to operate and maintain the system in a manner that complies with new, stricter state regulations. Additional staffing will be added to address ongoing maintenance issues, and new equipment will be purchased to improve the effectiveness of sewer line cleaning.

For more information about the proposed rate increases:

- www.sanjoseca.gov/ratenotices
- City of San José Customer Contact Center at (408) 535-3500

Thank you,

City of San José - Environmental Services

La Ciudad de San José ha propuesto un aumento en las tarifas para los servicios y uso del alcantarillado. Para obtener una copia del aviso formal enviado a los dueños de propiedades en español, visite www.sjenvironment.org/ratenotices o llame al (408) 535-3500.

Chính phuû Thành Phố San José đang đeà nghị tăng gìá Cước Phí Sử Dụng và Dịch Vụ hệ thống thoùat Nước veä sinh (Sewer Service and Use Charges). Để xin bản thông báo chính thöùc bằng tiếng Vìeät, xin viếng trang mang www.sjenvironment.org/ratenotices, hoặc gọi (408) 535-3500.